

SAFEGUARD GLOBAL Employee Workforce User Guide

Document ID

Document Type	Status	Name
User Guide	Published	Employee Workforce User Guide

Revision History

Version	Date	Author	Comment
1.0	31/03/2025	Katy Silvester	Initial draft for review
1.1	02/04	Katy Silvester	Reviewed and updated image on page 9 as instructed.
1.2	10/04	Pete Tynan	Updated images and content to reflect approvals process

Table of Contents

Introduction	3
Accessing Workforce	3
Login Instructions	3
Getting Started:	3
Personal Details	4
How to Edit Personal information	5
Employment	7
How to edit Employment information	8
Right to Work	9
Salary and Compensation	
Benefits	
Time Off	
Documents (Coming soon)	
How to add a Document	
Frequently Asked Questions	



Introduction

Welcome to the Workforce Employee User Guide!

This guide is designed to help you get the most out of the Workforce feature. Below, you'll find key functionalities and workflows that allow you to manage your personal information efficiently, giving you visibility and control.

With Workforce, you can:

- 1. View and make changes to your personal information.
- 2. **View** your time off, compensation, and benefits.

Coming soon

- 3. **Upload documents** to share with Safeguard Global.
- 4. Receive documents securely from Safeguard Global.

This feature gives you easy access to your important information.

ACCESSING WORKFORCE

You can access the application through the following methods:

- 5. Access Workforce directly by clicking this link
- 1. Or navigate to **Workforce** through the Safeguard Global Platform via the grid menu icon in the top left corner.

LOGIN INSTRUCTIONS

If you're logging in for the first time or experiencing issues, please refer to the login guide at this link.

Getting Started:

Workforce Feature User Guide

The Workforce feature allows you to view and edit your personal and employment-related information. Below is a guide to help you navigate through each section.

Important note. You can change and update designated information in your profile with specific changes requiring approval from our Safeguard Global HR team. Changes that require review, will not appear on your profile until it has been approved. You can check the status of any of your changes by clicking on the Approvals link in the top left beneath your name or on the Worker changes link in the left-hand navigation.



	0				Signed in as Yaprak Earl. MA	
ple Approvals						
Yaprak Earl	HPq8AAG					
	Personal Details	Personal Information		Ø Est		
	Employment Right to Work	Worker Name	Yaprak Earl			
	Salary and Compensation	Gender	Male			
	Benefits Time Off	Nickname	Чар			
	Worker Changes					
Requests	Approvals					
Date	Worker Info	Status	Action	Old Value	New Value	
10 Apr	Earl,			55 Allen Avenue	44 Berekum Road	V Canad
2025, 3:08 pm	aue8euuuuuuuHPq8A AG	UNAPPROVED	Unange of Contact Information	Lagos	Lagos	× Cancel

If you want to cancel a change before it's been approved, just click the cancel button next to the change in the list.

Sections in the Workforce Feature

- 1. Personal Details
- 2. Employment
- 3. Right to Work
- 4. Salary and Compensation
- 5. Benefits
 6. Time Off
- 7. Worker changes

Now, let's explore each section in more detail and what you can do as a worker.

PERSONAL DETAILS

The first page you will see when accessing the Workforce feature is Personal Information. Here, you can view and update details such as:

- 1. Your name
- 2. Your Gender
- 3. Your Address
- 4. Your Email address
- 5. Your Emergency contact information



	Workforce					Signed in as Yaprak Earl. MA
Me						
<	Yaprak Earl ID: a0e8e000000HPq8AAG					
		Descent Details				
		Employment Right to Work	Personal Information Worker Name	Yaprak Earl	Ø Edit	
		Salary and Compensation	Gender	Male		
		Benefits	Nickname			
		Documents				
			Contact Information		& Edit	
			Worker Address	55 Allen Avenue Lagos 22864		
			Location	Nigeria		
			Worker Email Address	Yaprak@Gmailtest.com		

How to Edit Personal information

1. Click the **Edit** icon next to the section you wish to update.

Personal Information		🖉 Edit
Worker Name	Yaprak Earl	
Gender	Male	
Nickname		

2. Make the necessary changes (e.g., updating your Nickname).



Personal Information		Cancel 🔲 Save
Worker Name	Title ~	
	First Name	
	Second Name	
	Last Name Earl	
Gender	Male	~
Nickname	Үар	

3. Click **Save** in the top-right corner to confirm your changes or click **Cancel** to exit "Edit" mode.



- 4. If you attempt to cancel without saving, a warning message will appear notifying you of unsaved changes.
- 5. You can either Click **Save Changes** or Leave without Saving.

First Name	
You have unsaved changes. All unsaved changes will be lost. Do you want to schanges now?	save your
 Save Changes Leave without saving Last Name	_

6. The saved changes will appear, as shown below. As you can see, the Nickname section now displays "Yap."



Personal Details	Personal Information		🖉 Edit
Employment Right to Work	Worker Name	Yaprak Earl	
Salary and Compensation	Gender	Male	
Benefits	Nickname	Yap	
Time Off			
Documents			

EMPLOYMENT

In this section, you can **view** details about your employment, including:

- 1. Job title
- 2. Employment status
- 3. Company information
- 4. Work email address
- 5. Job location
- 6. Contract details

- Workforce	
-------------	--

People Approvals	
Yaprak Earl ID: a0e8e000000HPq8AAG	
Personal Details	Job Details
Employment	Job Title Investment Manager
Right to Work	Status Livo
Benefits	
Time Off	Worker Of
Worker Changes	
	Contact Details
	Worker Company Email Address Yaprakcompany@email.com
	Worker Company Phone Number (0552 - 8527)
	Worker Company Mobile Number

As you scroll down, you'll notice that some fields are editable, marked by an **Edit** icon in the top right corner.



Signed in as Yaprak Earl. MA

Sections without an "Edit" option cannot be modified by you. To make changes, please contact support via the <u>Global support</u> centre.

Me	

C III Yaprak Earl	Worker Company Mobile Number		
	Job Location		🖉 Edit
	Location Type	Home Office	
	Address Line 1	C403 Safecourt Apartments	
	Address Line 2	Ikate-Lekki	
	State/Province	Lagos	
	Zip/Post Code	22864	
	Country	Nigeria	
	Contract Information		
	Contract Type	Indefinite	

How to edit Employment information

7. When you click the **Edit icon**, the row or section will enter "Edit" mode

Job Location		Cancel Save
Location Type	Home Office	~
Address Line 1	C403 Safecourt Apartments	
Address Line 2	lkate-Lekki	
State/Province	Lagos	
Zip/Post Code	22864	
Country	Nigeria	~

8. Click **Save** in the top-right corner to confirm your changes or click **Cancel** to exit edit mode.





- 9. If you attempt to cancel without saving, a warning message will appear notifying you of unsaved changes.
- 10. You can either Click Save Changes or Leave without Saving.

		First Name	
\wedge	You have unsaved c	hanges.	
	All unsaved changes w changes now?	ill be lost. Do you want to save your	
	□ Save Changes	Leave without saving	
			_
		Last Name	

RIGHT TO WORK

This section contains information related to your legal right to work, including:

- 1. Nationality
- 2. Citizenship
- 3. Place/ Date of birth
- 4. Visa/Passport Details

As you can see from the edit icon next to each line in this section, you can make updates to these options.

To make an edit here, click onto the icon under "Options". \blacksquare

5. Click the edit icon to make a change. For this example, I will update the notification settings.

Personal Details	Basic Information	
Employment	Details	Options
Right to Work Salary and Compensation	Nationality Sierra Leone, Albania	×
Benefits Time Off	Citizenship Nigeria	ø
Documents	Place of Birth Lagos	×
	Date of Birth 1 Jan 1970	×
	Right to Work	
	Details	Options

1. When you select 'Edit,' it will go into edit mode.



Personal Details	Basic Information	
Employment	Details	Options
Right to Work	Nationality	
Salary and Compensation	Niger X	Cancel Save
Benefits		
Time Off	🗋 🌉 New Zea	
Documents	🗋 💳 Nicaragua 🔋	×
	🛛 💶 Niger	ď

6. Select an option from the list, click 'Save,

a. Then you'll see the changes updated in real time as shown below.

Workforce				Signed in as Yaprak Earl. MA
Me				
Yaprak Earl ID: a0e8e000000HPq8AAG				
		Basic Information		
	Personal Details Employment	Details	Options	
	Right to Work Salary and Compensation	Nationality Niger	×	
	Benefits	Citizenship Nigeria	x	
	Documents	Place of Birth Lagos	ø	
		Date of Birth 1 Jan 1970	ø	
		Right to Work		
		Details	Options	

SALARY AND COMPENSATION

In this section, you can **view** the contractual pay entitlements that are included in your worker contract. This is not a record of your actual pay. For that please see your payslip.

Personal Details	Pay Elements	
Employment	Details	Options
Right to Work	Annual Salary	
Salary and Compensation	Monetary NGN NGN 5,000.00 Starting: 01/04/2025 12 time(s) monthly	
Benefits	Food Voucher	
Time Off	01/04/2025 annually NGN 50.00	
Documents		

BENEFITS



In this section, you can view the benefits that you are entitled to. Examples of benefits include the Cycle to Work scheme or medical benefits.

Personal Details	Benefits
Employment	Details
Right to Work	Eye Tests
Salary and Compensation	Coverage: FAMILY Starting: 01/01/2024 Ending: 01/01/2025
Benefits	Cycle to Work
Time Off	Coverage: INDIVIDUAL Starting: 01/01/2025 Ending: 01/01/2026
Worker Changes	Car Allowance Coverage: INDIVIDUAL Starting: 01/04/2025 Ending: 01/04/2026

TIME OFF

This section allows you to view the leave and vacation you are entitled to. The purpose is to provide visibility into available time-off allowances, not balances. You must still book days off and view remaining time off using Global Unity or the system used by the employer you work for.

Examples of this are:

- 1. Vacation
- 2. Maternity
- Paternity
 Sick Days

Personal Details	Time Off	
Employment	Details	Options
Right to Work	Vacation	
Salary and Compensation	Time Off: 5 Days Per: Year	
Benefits	Birthday day off	
Time Off	Time Off: 1 Days Per: Year	
Documents		

DOCUMENTS (COMING SOON)

In this section, you can:

- 1. View documents uploaded during onboarding (e.g., passport, ID verification)
- 2. Upload new documents
- 3. Access shared documents from Safeguard Global



	- Workforce							Signed in as Yaprak Earl. MA
Me								Add Documents +
<	Yaprak Earl ID: a0e8e000000HPq8AAG							
		Personal Details	Q Search documents				sort 🖦	
		Employment Right to Work Salary and Compensation Benefits	Document :	User	Date uploaded : H*s a bit empty no data to display here.	Actions		
		Time Off Documents						

How to add a Document

1. Click on 'Add Documents'



2. Choose a file from your device or drag and drop it into the box below.

Personal Details	
Employment	Drag & drop files here or click to select
Right to Work	
Salary and Compensation	
Benefits	
Time Off	
Documents	

3. Click 'Upload File'.

Benefits File Folder Time Off Select one Concernents Citear All Upload Files	Personal Details Employment Right to Work Salary and Compensation		Drag & drop files here or click to select		
Time Off Documents Clear All Upload Files	Benefits	File		Folder	
Documents Clear All Upload Files	Time Off	A passport	Se	elect one	0
Clear All Upload Files	Documents				
				Clear All Uplo	oad Files

- 4. A green tick will appear to confirm the upload was successful.
- 5. Once the document is saved, it will appear on the main screen under "Documents."
 - You will also be able to view documents uploaded by the Safeguard Global Team in this section.



Personal Details				
Employment	Q Search documents			sort 🛒
Right to Work				
	Document 0	User	Date uploaded 0	Actions
Salary and Compensation	Contract of Employment - for			
onofite	testing.docx	petetynan+qacleaner@safeguardglobal.com	27 Mar 25	
Jerrenta	Job information		02:45pm	
'ime Off	- amplouas basefite plans deav		27 Mar 25	
	Reporties and Allowances	petetynan+qacleaner@safeguardglobal.com	02:45nm	
ocuments			61.46pm	
	Letter of addendum.pdf	netetynan+gacleaner@safeguardglobal.com	27 Mar 25	
	Job information	program qualcana (gran gran agradation	02:45pm	
	A passport.pdf		27 Mar 25	
	Personal information	petetynan+qacleaner@safeguardglobal.com	02:45pm	
	Cycle to Work Employee FAQ pdf		27 Mar 25	
	Company Information	petetynan+qacleaner@safeguardglobal.com	02:45pm	

FREQUENTLY ASKED QUESTIONS

What do I do if my salary is incorrect? If you have concerns with the salary displayed, please contact Safeguard using our Global Support Center. We will review and confirm or adjust the display to ensure that is correctly displayed.

What do I do if my address has changed? See the section on editing your home address. You may want to also upload a new government ID that displays the address especially if your government jurisdiction has changed with your new address.

What do I do if I want additional benefits? -- CA I'm not sure how to answer this one? Should they contact client or Safeguard via support Center?

If the frequently asked questions above don't answer your query, please contact us through the <u>Safeguard Global Support</u> <u>Center.</u>

